

OPERATION FUEL



Flipping the Switch to Power Families



2019 Annual Report



**How You've
Helped
Power Families**

*Operation Fuel helped
thousands of families
year-round across Connecticut
in fiscal year 2018-2019.*

\$2.48M

**in emergency energy
and utility assistance**

5,464
households served

18,725
individuals helped

Operation Fuel, Inc.

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Hartford, CT 06106

860.243.2345

info@operationfuel.org

OperationFuel.org

A Message from Our Executive Director

As I reflect on the past year, there is much to be proud of as the team at Operation Fuel is on a constant journey to improve our level of service to those who need us the most. As you may have noticed, we changed our logo! We are also reaching out to our friends using social media, while maintaining traditional ways to keep in touch. Please feel free to tell us your preferred method of contact by sending a message to info@operationfuel.org



Brenda Watson

We are still developing our new web-based application and public portal that, when ready, will allow individuals to apply for all of our programs online at any time of day, as long as someone has access to a computer and the internet. We will still work with our amazing network of partner fuel banks for individuals who prefer to seek an appointment at their local intake site.

We expanded our partnership with water utilities to deliver direct bill payment support to those who need help with their water bills. We are engaged with experts in the water management and utility fields to learn more about the sector and how water policy impacts the people we serve. Speaking of water, you can't have ice without water! We held our first-ever Ice House Fundraiser in January, using 30,000 pounds of ice. We had several visitors stop by and experience what it is like to be in a home without heat or electricity.

Operation Fuel also understands fully that environmental issues intersect with energy affordability as there are social and structural causes for inequities that exist in both sectors. We have begun to connect and collaborate with environmentalists and cross train each other. I had the pleasure of serving on an Equity, Environment, and Energy Panel at the CT League of Conservation Voters Annual Conference in January.

Now more than ever, vulnerable populations continue to struggle with a myriad of issues, and the profile of those most vulnerable continues to evolve. Just know that Operation Fuel also evolves to meet the need, by expanding and improving upon the programs we offer.

We are grateful to our state and local elected officials, local foundations, corporate partners, and individual donors like you who keep our operation going. What I ask of you is that you share our mission with others who may need help or can help. We look forward to working together to use our #PowerForGood in the future!

2019 Board of Directors

Allan Smith, Chair
Mazda of Manchester

Megan Brown, Co-Chair
Thames Valley Council for
Community Action

Rick Shauster, Treasurer
Empire Industries (Retired)

Camilla Hillian, Secretary
Bloomfield Social and Youth
Services

Charles "Chuck" Anderson
CT Department of Social Services

Arianna Baret Peralta
Eversource Energy

Daniel Canavan
UIL Holdings Corp./Avangrid

Courtney Chan
Town of Coventry

Melissa Davis-Hussain
US Dept. of Veteran Affairs

Denise Rhone
CWEALF



**“ Everybody has hard times, everybody.
You need assistance, they will help you.”**

- Gill, a veteran from Bristol whose hot water heater needed replacing



**“ Nobody should have to go
cold. I’m truly grateful, and I
have 100% faith in Operation
Fuel’s cause.”**

- Judi, a Vernon resident whose furnace broke down

Financials for the year ending June 30, 2019

Statement of Financial Position

For the year ended June 30, 2019

ASSETS	
Cash and Cash Equivalents	988,790
Marketable Securities	1,221,424
Grants and Other Receivables	57,879
Prepaid Expense	27,578
Security Deposit	3,341
Total Current Assets	2,299,012

OTHER ASSETS	
Property and Equipment (Net of Depreciation)	63,322
Total Assets	2,362,334

Liabilities and Net Assets

For the year ended June 30, 2019

LIABILITIES	
Accounts Payable and Accrued Liabilities	48,305
Charitable Gift Annuity Payment Liability	6,914
Total Current Liabilities	55,219

NET ASSETS	
Unrestricted	2,219,923
Temporarily Restricted	87,192
Total Net Assets	2,307,115

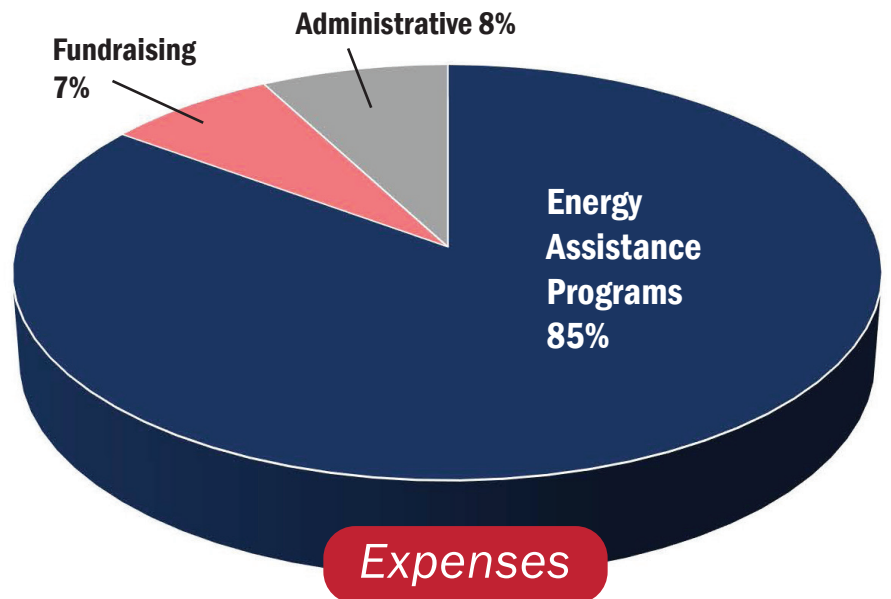
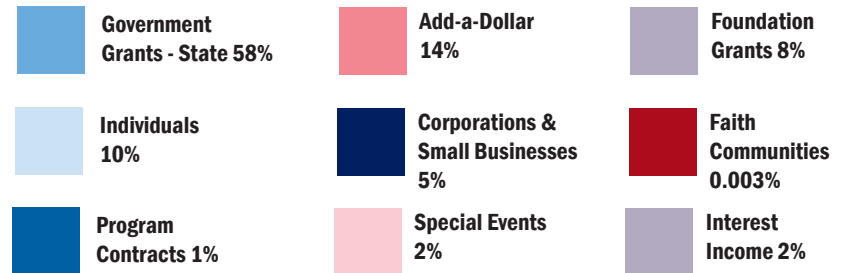
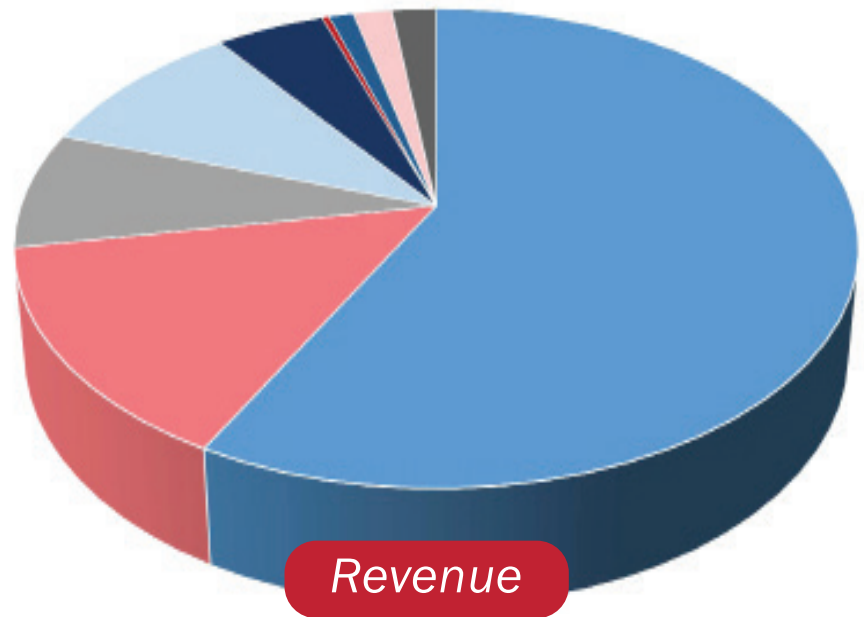
Total Liabilities and Net Assets **2,362,334**

Revenue and Expenses

For the year ended June 30, 2019

REVENUES AND SUPPORT FOR PROGRAMS	
Government Grants - State	2,100,000
Add-a-Dollar	522,867
Foundation Grants	286,452
Individuals	353,793
Corporations and Small Businesses	179,793
Faith Communities	11,439
Program Contracts	40,500
Special Events	63,514
Interest Income	73,556
Grand Total Revenue and Support	3,631,914

EXPENSES	
Energy Assistance Programs	3,120,816
Administrative	262,749
Fundraising	286,824
Total Expenses	3,670,389



Thank You to Our Community Supporters and Funders

AARP-CT
Aetna Foundation Matching Gifts
Aldo DeDominicis Foundation
Amica Companies Foundation
Aon Foundation
Asylum Hill Congregational Church
AVANGRID/United Illuminating
AVANGRID/United Illuminating Employee Giving Program
Avon Chapter of UNICO National
Bank of America Matching Gifts Program
Beatrice Fox Auerbach Foundation
Beth Schiro Fund
Bethel United Methodist Women
Bristol-Myers Squibb Company Matching Gifts
Broad Brook Congregational Church
Bruyette Family Foundation
Budd Family Fund
Calvary Alliance Church
Canton Community Baptist Church
Carl Marks Foundation Inc.
Charter Oak Credit Union
Church of St. Cecilia
Cigna Foundation
Clover Street School
CLSJ Foundation, Inc.
Community Foundation of Eastern Connecticut
Connecticut Green Bank
Connecticut Health Foundation
Connecticut On-Line Computer Center
Connecticut Power and Energy Society
DePino, Nuñez, and Biggs, LLC
Deutsche Bank Americas Foundation
Dillon Mailing and Printing
Dominion Foundation
Dominion Foundation Employee Giving Program
Duncaster Retirement Community
East Granby Congregational Church
Edith W. and John Davis Murphy Fund
Elizabeth Raymond Ambler Trust
Emanuel Lutheran Church
Empire Industries, Inc.
Enfield Congregational Church
ERJ Fund
Evangelistic Caravan Center, Inc.
Eversource Energy
Farmington Bank Community Foundation
Feldman Family Philanthropic Fund
Ferguson & McGuire
First Baptist Church of Essex
First Church Congregational

First Church of Christ in Saybrook
First Congregational Church of Bethel
First Congregational Church of Cheshire
First Congregational Church of Granby
First Presbyterian Church
Frank Loomis Palmer Fund
Fuller Family Foundation
George A. & Grace L. Long Foundation
George H. C. Ensworth Memorial Fund
Good Street
GoodWorks Financial Group
Hartford Fire Insurance Company
Harford Foundation for Public Giving
Hartford Wolf Pack Community Foundation Inc.
HCC Global Financial Products
Hearthstone Apartments, LLC
Huntington Congregational Church
Iglesia Cristiana Pentecostal Primera Tesalonica
Ion Bank Foundation
James H. Napier Foundation
Jewett City DPU - Electric Division

Paulson Training Programs, Inc.
PDQ, Inc.
People's United Community Foundation
Petro Home Services
Pfizer Foundation
Pitney Bowes Matching Gift Program
Prudential Foundation Matching Gifts
Public Utilities Regulatory Authority
Race Brook School
Robinson + Cole LLP
Rocky Hill Congregational Church
St. Francis Church
St. George Church
St. James Episcopal Church
St. John's Episcopal Church
St. Matthew Church
St. Paul's Evangelical Lutheran Church
Stanley D. and Hinda N. Fisher Fund
State of Connecticut
TAB Computer Systems, Inc.
The Connecticut Credit Union Charitable Foundation
The Dominican Nuns
The Dornam Foundation
The First Church of Christ, Congregational
The Franklin Conklin Foundation
The GE Foundation
The Hartford
The Hartley Corporation
The McCormack Foundation
The Metropolitan District
The Renee B. Fisher Foundation Fund
The Sandra and Arnold Chase Family Foundation, Inc.
The Stanley Black & Decker, Inc.
Thomas Atkins Memorial Fund Trust
Tracey Energy Services, LLC
Travelers
UBS Matching Gift Program
Union Baptist Church
Unitarian Universalist Society: East
United Church on the Green
United Technologies Corporation
UnitedHealth Group
Voya Foundation
Wallingford Community Women's Club
Wayne Eisenbaum Charitable Foundation
Webster Bank
Westminster Presbyterian Church
William and Alice Mortensen Foundation
William and Jean Grausten Foundation
Windsor Steel Corporation

**“ We rise
by lifting
others.”**

– Robert Ingersoll, author

Katharine Matthies Foundation
Kensington Congregational Church
Kreutter Family Fund
Ladies Home Missionary Society
Laura J. Niles Foundation, Inc.
Lux Bond & Green
Manchester Honda/Carter Chevrolet
Marion Isabell Coe Fund
MassMutual Financial Group Matching Gifts
MLS-MJR Family Fund
Mystic Congregational Church
New England Conference of Public Utilities Commissioners
Norma and Natale Sestero Fund
North United Methodist Church
Norwich Public Utilities
Our Lady of the Lakes Church
Parikh Family Charitable Fund

“

No one should be cold in the winter. Sometimes, people fall through the cracks. Operation Fuel is the safety net ...”

**- Daniel Canavan,
Avangrid/United Illuminating**

“

This is the best run energy assistance program anywhere. I not only add a dollar every month to my Eversource bill, but I also make donations above and beyond. There is no other local nonprofit that I have more confidence in than OpFuel.”

**- Chris Herb, Connecticut
Energy Marketers Association**

“

To have Operation Fuel come in was a god-send. They prevented shutoffs. No one wants that.”

**- R. Bartley Halloran,
The Metropolitan District**

Power for People. Powered by YOU.

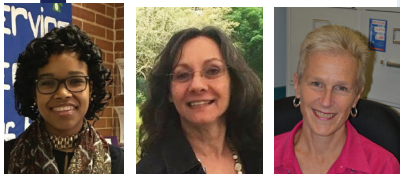


“ Together, we are helping real people whose children need a warm place to study or whose ill family member may need to operate life-saving equipment.”

- Ann and Mike, Operation Fuel donors from West Hartford



Our Fuel Bank Partners



- Bloomfield Social & Youth Services
- Brookfield Social Services
- Catholic Charities, Norwich and Willimantic
- Cheshire Human Services
- Christian Community Action of New Haven
- City of Hartford
- Community Action Agency of New Haven
- Community Action Agency of Western CT
- Community Fuel Bank of New Milford
- Community Renewal Team, Inc.
- Cornwall Social Services
- Danielson Methodist Church
- Darien Human Services
- Deep River Social Services
- East Hartford Health & Social Services
- Ellington Human Services
- First Baptist Church, Bridgeport
- FISH/ Friends in Service to Humanity of NWCT
- Gifts of Love
- Glastonbury Social Services
- Greenwich Department of Human Services
- Groton Human Services
- Guilford Social Services
- Hands On Hartford
- Hebron Interfaith Human Services
- Human Resources Agency
- IRIS-Integrated Refugee & Immigrant Services
- Jewish Family Services of New Haven
- John J. Driscoll United Labor Agency
- Kent Social Services
- MACC Charities Manchester
- Madison Senior Center
- Madison Youth & Family Services
- Middlebury Elderly and Social Services
- Monroe Senior Center
- Montville Senior and Social Services
- New Canaan Health and Human Services
- New Fairfield Social Services
- New Opportunities of Greater Meriden
- New Opportunities, Inc.
- New Vision International Ministries Vision Resources and Empowerment
- Newington Human Services
- Newtown Social Services
- North Branford, Office of Social Services
- North Canaan Social Services
- Norwich Public Utilities
- OIC of New London County
- Old Saybrook Social Services
- Orange Community Services
- Pawcatuck Neighborhood Center
- Rocky Hill Human, Youth & Senior Services
- Salisbury Social Services
- Sharon Community Foundation
- Sherman Social Services
- Somers Human Services
- South Windsor Human Services
- St. Vincent DePaul Middletown
- Stafford Social Services
- Stonington Human Services
- Stratford Senior Services
- Suffield Emergency Aid Association
- TEAM, Inc.
- TEEG (Thompson Ecumenical Empowerment Group)
- The Salvation Army, Bridgeport
- The Salvation Army, Greater Hartford
- The Salvation Army Winsted Regional Services
- Tolland Human Services
- Town of Branford - Canoe Brook
- Town of Chester
- Town of Clinton Social Services
- Town of Colchester Youth and Social Services
- Town of Coventry Human Services
- Town of Cromwell Human Services
- Town of Durham Fuel Bank
- Town of East Granby Social Services
- Town of East Hampton Department of Human Services
- Town of East Windsor Human Services
- Town of Enfield Neighborhood Services
- Town of Essex Social Services
- Town of Fairfield Department of Human Services
- Town of Granby Social Services
- Town of Hebron Russell Mercier Senior Center
- Town of Killingworth
- Town of Lebanon Department of Social Services
- Town of Monroe Social Services
- Town of Roxbury Senior Center
- Town of Westport
- Town of Wethersfield Fuel Bank Social & Youth Services Department
- Town of Wilton
- Town of Windsor Locks Social Services
- Town of Windsor Social Services
- Trumbull Social Services
- Thames Valley Council for Community Action Inc.
- Vernon Social Services
- Wallingford Fuel Bank
- Watertown Social Services
- West Hartford Social Services
- Westbrook Social Services
- Weston Department of Social Services
- Windham Area Interfaith Ministry (WAIM)
- Woodbury Department of Social Services



Operation Fuel ensures equitable access to energy for all by providing year-round energy and utility assistance, promoting energy independence, and advocating for affordable energy.



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